

Welcome to our office! We want to thank you for choosing our office for your hearing healthcare. We will personally do everything possible to deserve your trust. We see this as the beginning of a great relationship!

Our office prides itself on treating each and every patient like an important individual, not a name or a number. We take the time to listen to your concerns and find out about your symptoms and problems. From the person who answers the phone to our Doctors of Audiology staff and our assistants, we are exceptionally proud of our team. Not only are they all skilled professionals, but they are warm, caring people who will go all-out to make you feel comfortable. As Doctor of Audiology specialists, we realize that it's our responsibility to keep up with the latest developments in hearing health care and hearing assistive technology. That's why we take continuing-education classes and are active members in a number of professional organizations. We will continually pass on new knowledge to you through our on-going care.

The vast majority of patients we see can be treated easily right here in our office. If a hearing loss is found, our patients are then able to have an in-office demonstration of how hearing technology works, and can see, touch and feel today's hearing assistance. This is why it is very important that you bring a family member or friend with you to your initial appointment. A familiar voice is an important part of the demonstration experience.

So why do we do these things? The answer is simple. We truly care about what we do and want to a lasting relationship with you. It is our goal that when you come to us, you'll feel comfortable about every aspect of your experience and happy that you chose us for your hearing care.

Last, we have an educational video on hearing loss and hearing aid technology on our website that is very informative and helpful. We encourage you to log onto our www.premiumhearingsolutions.com site and click on the "watch our award winning video" on the middle right of the home page. The seminar will take approximately 25 minutes to complete, but definitely worth your time investment. Additionally, we have a second site, www.hearing-aids-clawson-mi.com, where you will find our patient testimonials and "how to" videos.

We look forward to meeting with you and getting you on the road to improved communication!

Sincerely,

Jeanne M. Ward

Jeanne M. Ward, Doctor of Audiology
President, Premium Hearing Solutions